

Update 2018

Goods and services relevant to consumers' lives update

National
Consumer
Federation



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Total (2014 review) 704

Total (2018 review) 801

This is an NCF working paper based on the Q2 UK Office for National Statistics Consumer Trends No 57 published for Q2 2010 and the 2018 consumer product list for the measurement of the Consumer Price Index.

The list also includes public sector services that consumers use and pay for via the tax system.

The original structure of the ONS report list was by the following categories:

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| <p>1. Durable goods All goods which have longer shelf-life, vehicles, furniture, major household appliances, telephone etc.</p> <p>2. Semi-durable goods Household textiles, glassware, table ware, clothing materials, garments, shoes and other footwear, games, toys and hobbies, books and recording media</p> <p>3. Non-durable goods All goods which have shorter shelf life, food, drink, tobacco, plants, flowers, gas, electricity etc</p> <p>4. Services Clothing and footwear, housing, water, electricity, gas and other fuels, furnishing, household equipment and routine maintenance of the house, financial services, transport and communication, restaurants and hotels, package holiday, education, social protection, recreation and cultural services</p> |
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The presentation given here is as a straight list of goods and services.
List updated from the 2014 basis that enhanced 2010 to a Feb 2018 base.

1. lights,
2. lamps
3. pictures but excludes works of art and antiques
4. Carpets,
5. linoleum and
6. other floor coverings
7. Refrigerators,
8. washing machines,
9. hobs
10. ovens
11. tumble driers
12. Dish washers
13. vacuum cleaners
14. Electric drills,
15. power saws,

16. hedge cutters,
17. lawn mowers,
18. chain saws and
19. repair of such.
20. Spectacles,
21. Virtual reality goggles
22. Virtual reality gloves
23. contact lenses,
24. hearing aids,
25. artificial eyes
26. and limbs,
27. powered prosthetics
28. orthopaedic footwear,
29. supports,
30. wheelchairs,
31. invalid carriages,
32. beds,
33. other devices
34. Motor cars,
35. vans etc purchased for private/ non-business use
36. Motor cycles,
37. motor scooters and
38. powered bicycles
39. Children's powered vehicles
40. Mobility scooters
41. Home repair tools for motors
42. All non-powered bicycles,
43. tricycles but not toy bicycles
44. Purchase and
45. repair of telephones,
46. mobile phones,
47. fax machines,
48. answering machines
49. Smart phone apps
50. Radios,
51. record players,
52. amplifiers
53. speakers,
54. tape machines,
55. CD machines,
56. personal stereos,
57. televisions, televisions,
58. video cassette recorders,
59. aerials
60. Cameras,
61. camcorders,

62. projectors,
63. screens,
64. binoculars,
65. microscopes,
66. telescopes and
67. other photographic equipment
68. Personal computers,
69. Photo storage applications
70. Music playing applications
71. Video and film recording and playing applications
72. Personal finance and tax application packages
73. e-Books applications
74. News applications
75. Navigation and maps applications
76. Personal tracking applications
77. Children's applications
78. Computer monitors
79. printers,
80. calculators,
81. word processors,
82. typewriters
83. Caravans,
84. camper vans,
85. trailers,
86. aeroplanes
87. helicopters,
88. gliders,
89. air balloons,
90. boats,
91. animals for recreation
92. and associated equipment
93. Musical instruments of all sizes and types,
94. billiard, snooker and
95. ping-pong tables,
96. pin-ball and
97. gaming machines
98. Jewellery,
99. clocks and
100. watches
101. smart watches
102. smart clothing
103. Fitness monitors (fitbit types)
104. Supply and
105. repair of precious stones and metals
106. Clothing materials Natural and man-made fabrics used in clothing
107. Garments Men's,

108. women's and
109. children's clothing
110. Ties,
111. handkerchiefs,
112. scarves,
113. gloves,
114. belts,
115. hats,
116. threads,
117. wool,
118. buttons,
119. zips,
120. ribbons,
121. laces
122. gardening and
123. working gloves
124. crash helmets for motor cycles and
125. bicycles
126. Cleaning,
127. repair and
128. hire of clothing
129. Dry cleaning,
130. laundering,
131. dyeing and altering of clothing
132. Shoes and
133. Boots other footwear
134. Fabrics,
135. curtains,
136. blinds,
137. pillows,
138. duvets,
139. sheets,
140. bed linen,
141. blankets,
142. table cloths,
143. shopping bags,
144. repair of textiles
145. Coffee machines,
146. juice extractors,
147. mixers,
148. fryers,
149. toasters,
150. hotplates,
151. kettles,
152. fans
153. Glassware,

154. tableware,
155. fine china,
156. porcelain etc
157. saucepans
158. Manual tools such as hammers,
159. saws,
160. screwdrivers,
161. lawn mowers
162. garden tools
163. ladders
164. light bulbs etc
165. Motor vehicle spares
166. Recording media Records and
167. pre-recorded tapes and
168. CDs,
169. pre-recorded videotapes and
170. DVDs,
171. floppy disks,
172. blank tapes,
173. videotapes,
174. CD Rs,
175. unexposed film
176. Games,
177. toys,
178. toy bicycles,
179. electronic games,
180. fireworks,
181. stamps for collecting,
182. coins,
183. hobby tools and requisites
184. Sheds
185. Garden benches
186. Drones
187. Supply and repair of balls,
188. shuttlecocks,
189. gymnastic equipment,
190. bats,
191. rackets,
192. sports specific footwear,
193. weights, (new home gym equipemnt – peleton etc)
194. parachutes,
195. recreational firearms,
196. fishing, equipment,
197. inflatable boats,
198. tents,
199. sleeping bags,

200. camping stoves, and
201. barbecues
202. Books
203. atlases,
204. encyclopaedias,
205. text books,
206. musical scores
207. Razors,
208. hair trimmers,
209. hair dryers,
210. curling tongs,
211. sun lamps,
212. electric tooth brushes
213. vibrators and sex toys
214. suitcases,
215. bags,
216. purses,
217. lighters,
218. prams,
219. cots,
220. by car seats,
221. baby carriers,
222. harnesses,
223. reins,
224. sunglasses,
225. sticks and
226. canes,
227. umbrellas,
228. key rings,
229. gravestones,
230. coffins,
231. urns for ashes
232. Bread and
233. cereals
234. Rice,
235. pasta,
236. pastry-cook products,
237. other cereal products
238. Beef,
239. pig meat,
240. lamb,
241. poultry,
242. frozen and processed meat
243. Fish Fresh,
244. chilled,
245. dried,

- 246. smoked,
- 247. salted,
- 248. frozen processed or
- 249. preserved fish and
- 250. seafood
- 251. Milk,
- 252. cheese and
- 253. eggs
- 254. Milk,
- 255. yoghurt,
- 256. cheese,
- 257. curd,
- 258. milk desserts and
- 259. drinks,
- 260. eggs and
- 261. sole egg products
- 262. Butter,
- 263. margarine and
- 264. other vegetable fats,
- 265. olive oil,
- 266. edible oils,
- 267. other edible animal fats
- 268. Citrus fruits,
- 269. bananas,
- 270. apples,
- 271. pears,
- 272. stone fruits,
- 273. berries,
- 274. frozen,
- 275. dried and preserved fruit
- 276. lettuce,
- 277. celery,
- 278. spinach,
- 279. parsley,
- 280. cabbage,
- 281. cucumber,
- 282. tomato,
- 283. beans,
- 284. peppers,
- 285. carrots,
- 286. root and
- 287. dried vegetables
- 288. Sugar,
- 289. jams,
- 290. marmalades,
- 291. chocolate,

- 292. confectionery
- 293. Sauces,
- 294. condiments,
- 295. salt,
- 296. spices,
- 297. herbs,
- 298. soups,
- 299. yeast,
- 300. dessert preparations
- 301. Coffee,
- 302. tea and
- 303. cocoa
- 304. Mineral waters,
- 305. spring waters,
- 306. sodas,
- 307. lemonades,
- 308. fruit juices,
- 309. vegetable juices
- 310. Spirits
- 311. liqueurs
- 312. Wine Grape and
- 313. fruit wines,
- 314. alco pops,
- 315. cider and
- 316. perry
- 317. Beers,
- 318. ales,
- 319. lagers,
- 320. porters,
- 321. shandies.
- 322. low alcohol beverages
- 323. Cigarettes,
- 324. Vaping products
- 325. cigars,
- 326. pipe
- 327. chewing and spitting tobacco,
- 328. loose tobacco and papers.
- 329. Paints,
- 330. wallpaper,
- 331. plaster,
- 332. tiles and
- 333. small plumbing items
- 334. Domestic water monitoring
- 335. Water softeners
- 336. Automated domestic irrigation systems
- 337. Water supply

- 338. Hire of meters,
- 339. standing charges all bills but not including hot water or steam supplied
by local authority
- 340. Electricity All charges for electricity
- 341. Smart meters
- 342. Smart grid
- 343. solar panels
- 344. domestic wind turbines
- 345. Home electrical storage systems
- 346. Air conditioning
- 347. Home environmental control
- 348. Home security monitoring
- 349. Home access products
- 350. Gas All charges for gas
- 351. Liquid fuels
- 352. Domestic heating
- 353. lighting oil
- 354. Coal,
- 355. coke
- 356. Thermal energy products
- 357. Hot water and
- 358. steam purchased from local authority
- 359. Soaps,
- 360. liquids
- 361. detergents,
- 362. conditioners,
- 363. cleaning agents,
- 364. insecticides,
- 365. kitchen paperware,
- 366. serviettes,
- 367. bin liners,
- 368. brooms,
- 369. cloths,
- 370. scourers,
- 371. matches,
- 372. candles,
- 373. pegs,
- 374. safety pins,
- 375. nails,
- 376. screws,
- 377. glues,
- 378. string,
- 379. rubber gloves
- 380. Pharmaceutical products
- 381. Medicinal preparations,
- 382. drugs,

- 383. medicines,
- 384. serums,
- 385. vaccines,
- 386. vitamins and
- 387. other oral products
- 388. Clinical thermometers,
- 389. plasters,
- 390. bandages,
- 391. dressings,
- 392. syringes,
- 393. body supports,
- 394. non-oral contraception
- 395. Blood pressure monitors
- 396. Diabetes kits
- 397. Telehealth equipment
- 398. Petrol,
- 399. diesel,
- 400. liquid petroleum gas,
- 401. Electricity for cars
- 402. alcohol ,
- 403. oil and
- 404. lubricants,
- 405. brake and
- 406. other fluids,
- 407. coolants
- 408. etc
- 409. plants and
- 410. flowers Flowers,
- 411. shrubs,
- 412. bulbs,
- 413. seeds,
- 414. fertilisers,
- 415. weed killers
- 416. insect killers
- 417. composts,
- 418. turf
- 419. Pets,
- 420. pet foods,
- 421. veterinary products,
- 422. grooming goods,
- 423. collars,
- 424. leads,
- 425. cages,
- 426. kennels,
- 427. tanks,
- 428. litter trays

- 429. Newspapers,
- 430. magazines,
- 431. periodicals
- 432. Catalogues,
- 433. posters,
- 434. greetings cards,
- 435. invitations,
- 436. postcards,
- 437. calendars
- 438. Writing pads,
- 439. envelopes,
- 440. account books,
- 441. notebooks,
- 442. diaries,
- 443. pens,
- 444. pencils,
- 445. rubbers,
- 446. correction fluids,
- 447. ribbons,
- 448. punches,
- 449. scissors,
- 450. staplers,
- 451. drawing pins,
- 452. paper,
- 453. card
- 454. hand razors,
- 455. hand clippers,
- 456. blades,
- 457. hair scissors,
- 458. combs,
- 459. brushes,
- 460. hair clips,
- 461. nail brushes,
- 462. bathroom scales,
- 463. soap,
- 464. oils,
- 465. shaving soap,
- 466. creams and
- 467. foam,
- 468. toothpaste,
- 469. deodorants,
- 470. lipstick,
- 471. nail varnish,
- 472. make up,
- 473. lacquers,
- 474. aftershave,

475. perfumes, and
476. sun tan lotions
477. Dry cleaning,
478. laundering,
479. dyeing and
480. altering of clothing
481. footwear Repairs,
482. cleaning and
483. hire of non sports related footwear
484. rents paid by tenants for housing
485. Rent paid for use of land and
486. dwelling only and
487. all fixtures and
488. contents supplied
489. Rentals paid for secondary residences
490. Imputed rentals of owner occupiers
491. Imputed value of rent for the owner occupied sector
492. Other imputed rentals Imputed value of rent for rent free household
493. Services for maintenance and
494. repair of the dwelling (in service charges)
495. domestic plumbers,
496. electricians,
497. carpenters,
498. glaziers,
499. decorators
500. refuse collection and
501. disposal
502. collection and
503. disposal of sewerage
504. Caretaking, 26
505. gardening, 27
506. stairwell cleaning,
507. maintenance charges,
508. security alarm services,
509. window cleaning
510. Repair of furniture and
511. floor coverings including
512. works of art and antiques
513. Repair of household appliances repair of major and
514. small appliances
515. Butlers,
516. cooks,
517. maids,
518. house cleaners,
519. drivers,
520. gardeners,

- 521. tutors,
- 522. privacy music teachers
- 523. au pairs / nannies
- 524. baby-sitting,
- 525. Baby products nappies
- 526. Dummies
- 527. Baby Powders
- 528. Baby lotions
- 529. Baby cots
- 530. dry cleaning of linen,
- 531. carpet cleaning,
- 532. window cleaning,
- 533. pest control
- 534. Outpatient medical services
- 535. Consultations with medical professionals
- 536. specialists and
- 537. orthodontists
- 538. Services of dentists,
- 539. hygienists and
- 540. other dental facilities
- 541. Private nurses,
- 542. midwives,
- 543. acupuncturists,
- 544. aromatherapists,
- 545. reflexologists
- 546. All in-patient hospital services, including
- 547. medical care,
- 548. meals and
- 549. accommodation
- 550. Servicing and
- 551. repair of motor vehicles,
- 552. cost of fitting of spare parts and
- 553. the parts themselves,
- 554. wheel balancing,
- 555. AA/RAC inspection,
- 556. washing
- 557. Garage hire,
- 558. parking spaces,
- 559. tolls,
- 560. parking meters,
- 561. driving lessons and
- 562. tests,
- 563. driving licences,
- 564. MOT test
- 565. Railways National,
- 566. International travel

- 567. suburban, and 35
- 568. light rail, 36
- 569. underground and 37
- 570. tram travel 38
- 571. Road Transport by bus, 39
- 572. coach, 40
- 573. taxi, and
- 574. hired car with driver
- 575. Air Passenger transport 41
- 576. Sea and 42
- 577. inland waterways Passenger travel by ship, 43
- 578. boat, 44
- 579. ferry, 45
- 580. hovercraft and 46
- 581. hydrofoil 47
- 582. Funicular, 48
- 583. chair lift, 49
- 584. cable car, 50
- 585. removal services,
- 586. porters,
- 587. left-luggage,
- 588. travel agents
- 589. Postal services delivery of post via postage stamps and
- 590. private mail delivery
- 591. delivery from online ordering
- 592. Telephone and
- 593. telefax services
- 594. Installation and
- 595. subscription costs of personal telephone equipment
- 596. Mobile phone charges (especially data usage)
- 597. In-application charges for additional services / upgrades
- 598. Repair to audio-visual,
- 599. photographic and
- 600. cinematic equipment and
- 601. Information processing equipment
- 602. Repair of caravans,
- 603. camper vans,
- 604. trailers,
- 605. aeroplanes,
- 606. helicopters,
- 607. gliders
- 608. air balloons,
- 609. boats,
- 610. musical instruments of all sizes and types
- 611. Pets - Vets' charges for grooming,
- 612. boarding,

- 613. tattooing,
- 614. training and
- 615. surgery etc
- 616. Services provided by sport stadia,
- 617. race courses,
- 618. rinks,
- 619. golf courses,
- 620. pools,
- 621. courts,
- 622. bowling alleys,
- 623. gyms,
- 624. fairs, 55
- 625. parks, 56
- 626. dancing and
- 627. skating
- 628. Cinemas,
- 629. theatres,
- 630. concerts,
- 631. circuses,
- 632. TV rental,
- 633. satellite subscription,
- 634. Online video and broadcast services
- 635. TV catch up services
- 636. Deaf signing and text for video content
- 637. Online adult content services
- 638. video hire,
- 639. hire of musicians,
- 640. clowns,
- 641. performers,
- 642. photographers,
- 643. film processing
- 644. Games of chance Lotteries,
- 645. scratchcards,
- 646. betting,
- 647. gaming,
- 648. gambling
- 649. Package holidays 57
- 650. All-inclusive holidays which include travel fare, food and
accommodation
- 651. Education nursery
- 652. Education
- 653. Education primary
- 654. Education secondary
- 655. Education higher
- 656. Restaurants,
- 657. cafés

- 658. Fish and chip shops
- 659. Mobile prepared food outlets like hot dog stands
- 660. Catering services,
- 661. meals,
- 662. alcohol
- 663. snacks and
- 664. drinks sold by restaurants,
- 665. cafés,
- 666. pubs
- 667. Canteens
- 668. Catering services of works canteens,
- 669. office restaurants,
- 670. school and educational establishment canteens
- 671. Accommodation in hotels,
- 672. motels,
- 673. inns,
- 674. “bed and breakfast” establishments,
- 675. caravan sites,
- 676. youth hostels,
- 677. boarding schools,
- 678. universities and
- 679. other educational establishment accommodation
- 680. Hairdressers,
- 681. barbers,
- 682. beauty shops and
- 683. salons,
- 684. men’s personal grooming centres,
- 685. massage parlours,
- 686. saunas,
- 687. tanning centres
- 688. Social protection Assistance and support for elderly,
- 689. disabled,
- 690. occupational injured,
- 691. war survivors,
- 692. widows and widowers,
- 693. Support for carers (adult)
- 694. Support for carers under 18
- 695. destitute,
- 696. homeless,
- 697. low earners and unearned,
- 698. refugees,
- 699. alcohol and
- 700. drug abused.
- 701. Homes, centres,
- 702. schools,
- 703. cleaning services,

- 704. meals,
- 705. holidays,
- 706. counselling services for the above groups,
- 707. fostering and
- 708. adoption services
- 709. Administration charges of life insurance i.e. premiums less claims
- 710. Dwelling insurance Owner-occupier service and
- 711. tenant charges for buildings and
- 712. contents insurance
- 713. Health insurance Charges for private sickness
- 714. accident insurance
- 715. Transport insurance Service for car and
- 716. other vehicle insurance and
- 717. travel insurance
- 718. insurance Service for civil liability insurance for injury or damage to
third parties their property but not arising from vehicle operation
- 719. Other financial services Charges for financial services advice
- 720. Credit cards
- 721. Debit cards
- 722. Bitcoin
- 723. Personal debt management
- 724. Personal investment services
- 725. Life insurance
- 726. Pensions
- 727. Income protection
- 728. Savings banks
- 729. Savings post offices,
- 730. Savings building societies,
- 731. Bank accounts
- 732. Loans banks
- 733. Hire purchase services
- 734. Credit Unions
- 735. Specialist loan companies
- 736. money changers,
- 737. Financial advisors
- 738. Shares brokers
- 739. Legal services house purchase
- 740. Legal services consumer compensation claims
- 741. PPI re-claim services
- 742. employment agencies,
- 743. undertaking,
- 744. funeral services,
- 745. estate agents' charges buying
- 746. Estate agents rental agents
- 747. photocopies,
- 748. birth,

749. marriage and
750. death certificates,
751. newspaper advertisements,
752. astrologers,
753. private detectives,
754. bodyguards,
755. dating agencies,
756. cloakroom charges
757. Facebook (friends and family sharing)
758. Social media business to consumer services
759. Twitter – socail media ‘broadcasts’
760. Uber – taxi booking services
761. AirBnB – home booking services
762. Online doctors
763. Online job seeking services
764. Online Universities
765. News alerts
766. Data roaming
767. Texting
768. store loyalty schemes
769. e mail services
770. broadband services
771. Bike schemes (Boris bikes)
772. Voluntary clubs and hobby activities
773. Charity services (meals on wheels, lifts for the aged and infirm)
774. Ombudsmen services water electricity gas comms etc
775. Consumer feedback schemes
776. Price comparison web sites
777. Info services Wiki’s
778. Consumer protection information sites (recalls etc)
779. Organsational web sites requiring online registration
780. Interest group web sites
781. Blogs
782. Public services – libraries,
783. Public lavatories
784. Town hall’s recycling
785. Town hall tourist advice
786. Town hall street cleaning
787. Local house / dwelling plannning (advice)
788. Local house building standards inspection
789. Noise monitoring and enforcement
790. Air quality enforcement
791. Flood warnings
792. Flood action coordination
793. CCTV surveillance
794. Online dating services

- 795. HMRC (government tax services)
- 796. Environmental services such as flood defences and control
- 797. Fire service
- 798. Police service
- 799. Ambulance service
- 800. Self help groups like Neighbourhood watches
- 801. Roads and road maintenance